



2024 Copic Insights – A Half-Day Symposium

Tuesday, September 10th
Kimpton Cottonwood || Omaha, NE
Meeting Room: Schimmel Ballroom

8:30am – 9:00am

Welcome / Breakfast

9:00am – 10:15am

4 Basic Ingredients for Your Patient Safety Recipe Box

Amanda Heinrichs, MSN, RN, Patient Safety and Risk Manager

Cindy Walsh, BSN, RN, Patient Safety and Risk Manager

10:15am – 11:15am

Tales from the Hotline: What Issues Are New and Recurring in 2024

Eric Zacharias, MD, Chief Medical Officer

Dan Rosenquist, MD, Physician Risk Manager

11:15am – 11:30am

Break

11:30am – 1:00pm

EMTALA and Peer Review: Important Tools for Patient Safety

Jean Martin, MD, JD, Deputy General Counsel